Marian Medical Center
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NEWS RELEASE

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Marian Receives National Award

Marian Medical Center earns Avatar's Exceeding Patient Expectations Award

Santa Maria, Ca – (May 25, 2009) – Marian Medical Center has demonstrated its commitment to excellence in patient service with the recent recognition of being named an Exceeding Patient Expectations Award winner by Avatar International Inc., a leading healthcare quality improvement services research and consulting company.

"The hallmark of exceptional service to patients is to consistently meet or exceed their expectations – not always an easy task. Marian Medical Center has demonstrated that it exceeds its patients' expectations in a tangible and measurable manner," says David Medvedeff, PharmD, MBA, CEO of Avatar. "As a winner of Avatar's Exceeding Patient Expectations Award, I congratulate Marian Medical Center for its continued and impressive efforts to put patients first."

Avatar International's Exceeding Patient Expectations Award is given to hospitals that are exceeding expectations at an overall level. Marian has received this award based on feedback from 6,667 patients throughout 2008. Recipients of the Exceeding Patient Expectations Award are determined by comparing the hospital's overall score to a score that measures patients' prior expectations to receiving care at Marian.

Marian's core service values of dignity, stewardship, justice, collaboration and excellence motivate employees, physicians and volunteers in providing excellence in patient service and care. As a recipient of Avatar's Exceeding Patient Expectations Award, the recognition is a validation of Marian's commitment to exceed the expectations of patients and hospital visitors.

Winning hospitals of the Exceeding Patient Expectations Award were presented at Avatar's Regional Client Symposium. For more information on Marian's Exceeding Patient Expectations Award from Avatar International Inc. please call Marian Communications at (805) 739-3580.

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About Marian Medical Center

Located in Santa Maria, California, Marian Medical Center is a not-for-profit hospital founded by the Sisters of Saint Francis in 1940. Our team of 1,300 employees and more than 260 physicians work daily to extend the mission of providing compassionate, high quality health care services to the Santa Maria Valley and surrounding communities. Marian Medical Center is a member of Catholic Healthcare West, the largest Catholic healthcare system based in the Western United States with 40 hospitals and medical centers in California, Arizona and Nevada. For more information about Marian Medical Center or Catholic Healthcare West, visit our website at www.marianmedicalcenter.org.